

## SWRC Newsletter No 19 - November 1985

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## From the Acting Director . . .

As this Newsletter goes to press, the Social Welfare Research Centre is about to hold a special one-day Income public seminar on Distribution, Taxation and Social Security: Issues of Current Concern. We hope that the papers presented at the seminar and the ensuing discussion and comments from the participants will contribute to the elucidation of current concerns in social security and will constitute a valuable input into the formulation social policy. particularly pleased that the Minister for Social Security, the Honourable Brian Howe, M.P., to open the seminar agreed participate and proceedings discussion. The proceedings of the seminar will be published early in 1986.

The latest report (No.54) in the SWRC Reports and Proceedings series, Issues in Social Welfare Policy 1985 : Perceptions, Concepts and Practice, has now been published (see p.21). The report contains four papers which were presented by SWRC staff at national conferences in August.The papers focus on the conceptual and methodological issues in research concerned with youth policies and services, child and family welfare, the position of minority groups, and All four papers are the unemployed. based on current research projects conducted at the Centre and full reports on these projects should appear in print over the forthcoming months.

The SWRC research agenda has been receiving a great deal of attention by the staff and also by the SWRC advisory bodies: The Advisory Committee and the Research Management Committee. It is intended to plan the research programmes for a period of three years, but at the same time keeping the programmes under review at shorter intervals. New research

programmes are under consideration, and work on one new programme, Compensation: Insurance-based Income Security Systems, has already started (see p12.). This programme is likely to constitute a significant part of the ongoing research into the Welfare of the Workforce.

In recent months we have received requests from welfare organisations for research in social welfare issues of particular concern to interest and organisations, usually of local or regional character. Unfortunately, we cannot meet most of these requests because of our limited resources and the necessity for giving priority to research projects of relevance to social policy on a national scale. However, we are willing to assist, possible, by wav whenever information and advice. We also take note of the issues referred to us and intend to incorporate them into our research programme, if the issues appear to have implications.

New faces at the SWRC: Halvorsen, Senior Lecturer in Social Policy at the Norwegian College of Public Administration and Work, Oslo, Norway, is currently spending two months at the Centre as Honorary Visiting Fellow. interest is the in area unemployment and unemployment benefit systems in various countries. working on a monograph on comparative situations in Australia and Norway, which we hope to see in print in due course. Michael Cummins has joined the staff as Research Assistant and is working with Tania Sweeney on the survey of child welfare and family support services agencies. Whiteford, currently in Development Division of Department of Social Security, will shortly join the Centre as Senior Research Fellow. He will be engaged in research on social security, especially related to programmes of assistance for families and children. We also hope to see another Research Scholar in 1986 in response to our offer of a post-graduate scholarship (see advertisement, below).

Adam Jamrozik Acting Director

# POST-GRADUATE RESEARCH SCHOLARSHIP

invited **Applications** are from graduates or those who are about to graduate with a Bachelors Degree with at least Honours Class II Division I in any of the Social Sciences and who wish to undertake research for a higher degree in a field relating to Australian social welfare. located scholar will be the in University's Social Welfare Research Centre.

provides The Award living of \$8,126 per allowance annum: \$2,220.40 per annum for a dependent spouse and \$832 for each dependent allowances may be Special paid to assist with travel, setting up residence and the preparation of a These allowances are thesis. subject to income tax.

Further information may be obtained from the Acting Director, Social Welfare Research Centre, - Tel: (02)697-5151. Application forms are available from the Secretary, Social Welfare Research Centre and should be lodged immediately with the undersigned:

J.M. GANNON Registrar

P.O. Box 1, Kensington NSW 2300

# ars1986seminars198

Topics and speakers for the 1986 SWRC Seminars will be finalised in the future. The near Seminar brochure will be to N.S.W. mailed and interested interstate subscribers, and details will also be published in Newsletter No. 20, in February 1986.

If you do not receive the Seminar brochure at present, and would like to, or do not think it is necessary to continue receiving these, please see questionnaire on p.20 of this Newsletter.

## SWRC SEMINAR REPORTS, SESSION 2

In this section we usually provide summaries of seminars conducted by the Social Welfare Research Centre. Those held to date in the current session and reported in this issue are:

- Young People and Youth Policies,
   August 9,
   Adam Jamrozik, Social Welfare Research Centre, Research in Youth
   Policy: A Critical Appraisal.
   Marion Dunlop, Policy Coordination Unit, Department of Community Services, Canberra,
   Social Welfare and Youth Policy.
- 2. Trade Unions, Ethnic Minorities and Social Welfare, September 13, Loucas Nicolaou, Social Welfare Research Centre, The Position of Immigrant Workers in Australian Unions: Implications for Social Welfare. Alan Matheson, Australian Council of Trade Unions, Melbourne, Trade Unions, Workers and Welfare: Current Developments in Ensuring the Rights of Migrant Workers.
- 3. Human Impact of Economic Restructuring: Jobs, Education and Family Policy,
  October 11,
  David Tait, Social Welfare Research Centre,
  Jobs and Powerty: the Changing Face of Sydney.
  Ken Polk, University of Melbourne,
  Jobs, Education and Youth Alienation: the New Marginality.

Please note that seminar papers are not available unless specified.

#### 1. YOUNG PEOPLE AND YOUTH POLICIES

The paper by Adam Jamrozik, Research in Youth Policy: A Critical Appraisal, has been incorporated into a wider context of issues concerning young people, and has now been published as a chapter in SWRC Reports and Proceedings No.54 under the title Conceptual Issues of Relevance to Social Policy and Services for Young People (Drury and Jamrozik). (Reported on p 21).

An extended version of the paper by Marion Dunlop, Social Welfare and Youth Policy has been published under the title Education and Welfare Concerns in Income Support for Young People, Bowers & Dunlop, (Social Security Journal, December 1984, pp.20-41).

## **SWRC SEMINAR REPORTS**

#### 2. TRADE UNIONS, ETHNIC

#### MINORITIES AND SOCIAL WELFARE

In the first paper, the argument presented by Loucas Nicolaou had 3 basic, interrelated components:

First, social welfare issues should be understood from a conceptual framework which includes not only those welfare services dealing with the recipients' survival but also those which facilitate and enhance the recipients' social functioning and general well-being. Within such framework immigrant workers as members of unions are not studied as the poor but as a population group who, for social, political economic reasons, compete in a labour market on unequal terms. Such a framework goes beyond the narrow perception of social welfare as the single dimension of income support.

This framework allows for the fact that immigrant workers are also more likely to work longer hours than other workers (sometimes in more than one job), work under the worst conditions, with the worst pay and carry out tasks which are hard and menial, in addition to difficulties deriving from their immigrant status, linguistic and ethnic origin as well as gender in the case of immigrant women.

The **second** component of the argument presented is that issues, such as the provision of English classes on the job, the establishment of work-based or work-related child care centres and others, which are directly related to the social functioning and general well-being of workers, are to be understood as **industrial rights**. Any attempts by unions and other

organisations involved to label such issues as **social** and not relevant to union objectives may be regarded as an excuse and as a way out of their industrial obligations.

The third component of the argument stressed in this paper derives from the second. It points to the view that, at least in relation to union activities and objectives, the dividing line between the industrial and the social spheres is a myth. A focus on wages and working conditions above would provide a picture describing only a part of what is investigated.

Within this wider framework, the right to English classes on the job, for example, would become a union objective even if it was labelled as a social problem.

In the light of the above discussion, Mr Nicolaou, identified three main areas where structural change may be considered.

One is union policy formulation and implementation. There are ACTU
policies which, if implemented by individual unions, would improve immigrants' position in the workforce to a great extent. At the time of the study, many of the officials interviewed indicated they had never heard of or seen the ACTU policies concerning immigrant If one considers this gap workers. between policy developers and policy implementers, it is not surprising that such policies have hardly been implemented.

To implement ACTU policies, union officials could, for example, use the ethnic media in order to reach their membership of non-English-speaking background, in addition to publishing in a systematic way, multi-lingual material (something that is very rare at present). It is then that

strategies for a higher representation of immigrant workers in general and immigrant women workers in particular may be sought.

A second area of potential change is government involvement. Only since 1984 has the Federal Government provided funds to NSW unions to employ officers investigating immigrant-union relations.

The Federal Government may also have to reconsider the role of the Trade Union Training Authority (TUTA), which at present trains union representatives and other union leaders and gives low priority to educating the rank-and-file.

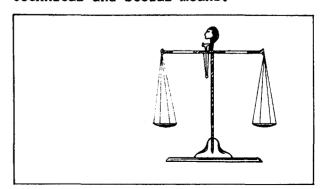
Moreover, unions may find employers more inclined to introduce English classes on the job without loss of pay if the government introduces legislation exercising some pressure on employers to do so.

The subsequent elimination of communication barriers may very well increase the productivity level and decrease the incidence of industrial accidents.

A third area where change may be considered is people's attitudes and perceptions about the value of unions in a society. Mr Nicolaou concluded that the greater the awareness of the functions, objectives achievements of unions, the better the general well-being of workers, and society as a whole. Eventually, secondary and tertiary educational institutions could play a very important role in achieving this goal through placing, in particular. social work students in union organisations for work experience during academic training.

In the second half of the seminar Alan Matheson, the Ethnic Liaison Officer of the Australian Council of

Trade Unions, gave a talk on Trade Unions. Ethnic Minorities and Social In this presentation Mr Welfare. Matheson discussed the complexity and variation within the union movement, the organisational structure of the peak council (ACTU), the legislative context within which unions have to operate, and outlined some of the implications involved in immigrantunion relations. He criticised anti-union strategies and questioned the role of the media and various myths about the strength, role and function of unions in Australian He stressed the social society. welfare component of unions and the need for unions to address issues concerning immigrant workers argued that the union movement in Australia was not alone in the lack of adequate response to immigrants' The Social Welfare Research needs. Centre and the Institute of Family Studies were two of the examples mentioned of Australian organisations institutions which had comprehensively and systematically incorporated in their agendas issues concerning immigrants. This presentation reinforced the view advanced in the first half of the seminar that existing organisations union comprised the main channel through which immigrant workers could seek to improve their place in the workforce and society as a whole and that unions needed to take initiatives in facilitating this process. Matheson concluded by pinpointing areas where change may be considered terms of political, economic, technical and social means.



## SWRC SEMINAR REPORTS,

#### 3. HUMAN IMPACT

#### OF ECONOMIC RESTRUCTURING

One of the key issues facing the income security system is the relationship between family poverty and access to employment. Dr David Tait, Senior Research Fellow at the Centre, argued that there had been an increase in income inequality in Sydney between 1976 and 1981 and that this was related to fundamental changes in the Sydney labour market.

The changes could be seen in the spatial distribution of unemployment in Sydney in that period. colour maps drawn by Jenny James at the SWRC, he showed that unemployment was increasing in the inner suburbs which were already relatively poor, and decreasing in most of the more North affluent Shore suburbs. Similarly, married women's labour force participation was decreasing in the inner suburbs, and increasing in the northern and southern fringes of the city.

One of the reasons for this increasing spatial inequality was the form of economic restructuring the city had been experiencing. was a growth of employment in the finance, information, and service sectors, particularly for professwith qualiothers ionals and These workers are fications. disproportionately concentrated Meanwhile North Shore. manufacturing jobs had been lost, particularly in the inner suburbs and These losses the 'migrant belt'. particularly affected women. was not adequately documented in the census was the growth of the informal sector, of casualised, poorly-paid piece work. These jobs were disproportionately concentrated amongst migrant women.

These trends meant that access to jobs was becoming less and less equal, between those with educational qualifications and those without, between migrants and the Australian born, between men and women, between middle-class and working-class neighbourhoods. In the context of such economic dislocations, divisive political ideologies might well find fertile soil.

The second paper was given by Dr Ken Polk of Melbourne University.

He described complex forces which are at work and resulting in a reshaping of the Australian labour force. With expansion of technology and the movement of Australia into a mature phase of post-industrialism, it is well established that in general there are declining numbers persons employed in agriculture (and related activities) and manufacturing, and a general increase in persons working in the various service industries. What is not so well recognized are the implications of these trends for the youthful population, especially those who leave school in their teenage years attempt to enter The net result of these employment. alterations in the nature of work has meant that in Australia teenagers have suffered losses in all forms of work, including those which tend to be growth areas for adults (such as government, banking, finance and the like).

These changes are posing two separate problems that need to be addressed by social policy. First, there is the general problem of creating new entry portals into work for teenagers.

#### SESSION 2

That is, the net loss of employment simply does not result unemployment for young persons, it means that young persons are being denied access to work careers. not, therefore, a temporary Second, as these trends problem. accelerate, there will be a further aggravation of the schooling issues for those sorted into the lower streams of our education system. the link between education and job destinations begins to break down, so will the very rationality educators draw upon to make sense of the educational process to their The ultimate result of students. these two processes will be to create new forms of marginality among young persons, marginality that results from their being simultaneously excluded from work and pushed to the margins of the school. The avenues for solutions to such problems are relatively unexplored, but hopefully will consider that all young persons should have the right to engage in productive activity. An agenda item for future social change will be the creation of new forms of job creation education which will permit present and future generations of Australians the opportunities to grow up into healthy adulthood experienced by generations.

Office of the Commissioner for the Ageing

## Age Page

The Office of the Commissioner for the Ageing in South Australia has produced a kit for the aged as the first information package of this new organisation.

The kit contains a South Australian Directory of Services for the Aged, and a set of eleven no-nonsense no-jargon information sheets in large print, dealing with issues such as:

- Safe use of medications
- \* Foot care for older people
- \* Arthritis
- Ageing and your eyes
- Safety in the home
- Loss
- High blood pressure
- Bladder problems
- \* Nutrition: a lifelong concern
- Hints for shopping, cooking and enjoying meals
- # Care of teeth and mouth

For a copy of the information sheets contact:

Office of the Commissioner for the Ageing Box 1765, GPO Adelaide South Australia 5001

## \* SEASON'S GREETINGS

The staff of the SWRC would like to wish Newsletter readers a Happy Christmas and New Year Season 1986.

It has been a year of increased response from readers so we would like to thank you for your continued support and interest in the research work of the SWRC.

## EXTERNAL SEMINAR PRESENTATIONS

THE SOCIAL WAGE

AND THE UNEMPLOYED

The paper given in Melbourne by Adam Jamrozik at the ANZAAS Festival of Science on August 29, The Social Wage and the Unemployed has now been published as a chapter in Reports and Proceedings No 54. It can now be purchased from the SWRC (see centre pages).

A synopsis of the chapter appears on page 23.

ETHNIC DISABLED

AND RECREATION

Loucas Nicolaou addressed a conference commemorating the 10th Anniversary of the NSW Greek Welfare Centre, held from 28-29 August in Sydney.

His paper was a report on an exploratory study which he researched on disabled Sydney people of Greek background, published in 1984. It was jointly funded by the Greek Welfare Centre and by the Federal Department of Sport, Recreation and Tourism.

The report points to the disadvantaged position of ethnic minorities of Australian society by concentrating on one particular area: sport and recreational opportunities for disabled people of immigrant origin in general and Greek origin in particular.

The evidence presented indicates a participation  $\mathsf{of}$ opportunities for activity of Greek and other immigrant disabled people in any organised sport and/or other recreational activities. Thus it is argued that the broad range of language and social barriers associated with the migrant experience coupled with financial and institutional/structural lessness have compounded disadvantage in this group.

According to this research, the targets for change should be the level of participation and power of ethnic minorities in service-providing and other institutions, to reflect the multilingual and multicultural characteristics of disabled people of ethnic origin.

HOUSING THE AGED:

GENDER AND INCOME ISSUES

On August 31, Chris Rossiter gave an address to the 1985 SAANZ (Sociological Association of Australia and New Zealand) Conference held at the University of Queensland.

subject of The Housing On the Circumstances of Elderly People in Australia: Gender and Income Issues, she argued that since the vast majority of elderly people live 'in the community', a clear understanding of where and how they live is critical for age-care and other It is also social policies. demographic important for statistical purposes. Housing is, in addition, of major importance to elderly people in both financial and psychological terms.

The main purpose of the paper was to outline the current accommodation

## By Swrc Staff

circumstances of elderly people in Australia and to indicate and to account for some of the main inequalities in housing. Although discussion some is differential rates institutionalisation, the major area interest is in housing characteristics of those living in Data were private dwellings. presented on nature of occupancy (tenure), type and size of dwelling, and the cost of housing. analysed by the age, sex and financial circumstances of householders.

The analysis was based on preliminary recently released work the on Bureau Australian ofStatistics 1981/82 Income and Housing Survey. This is the most comprehensive and up-to-date source of housing data and the paper concentrates on income units where the head is aged 65 or This gives a more sensitive view of housing circumstances than analysis at the household level, particularly for elderly individuals or couples who live as one income unit in a larger household. Unit records of the survey findings permit a detailed understanding of housing matters, especially of aspects such the cost of housing as a proportion of income.

Although most older people paid relatively modest amounts for their housing, some outlaid very large proportions of their limited incomes. The income units most likely to experience financial stress as a result of housing costs were found to be single (or non-married) income units. Of these, a large majority were elderly women.

The paper indicated that the financial problems of many elderly women were associated with their greater likelihood of being widowed and their concentration in the most

disadvantaged sections of the housing market - single women were overrepresented amongst tenants in the private rental sector. Further, the paper argued that inequalities in income in old age housing and outcome represent the disadvantages faced by women earlier years. Efforts to reduce the effects of such inequalities must ultimately address the problem of inequity between men and women. although other, short-term measures were also discussed.

The paper concluded that research. into the circumstances and well-being elderly people must explore differences within that very broad classification. This demonstrated the importance pervasiveness of differences based on gender. Clearly this is not the only dimension of inequality, but it remains a very powerful one and one that should not be overlooked by those concerned with housing general and with the welfare elderly people.

This paper is part of a larger project on various aspects of housing at the Social Welfare Research Centre. It also draws on earlier SWRC research into ageing.

(The paper is available on request from the Publication Section of the SWRC).

CLASS, ETHNICITY, GENDER

AND SOCIOLOGICAL ANALYSIS

On September 2, Loucas Nicolaou addressed the SAANZ 85 Conference on Class, Ethnicity and Gender as starting points for Sociological Analysis.

## External Seminar Presentations

The focus of this presentation was on the controversy over the relative importance of class and ethnicity. The major theme was that both class and ethnicity are essential starting points for analysis in order to understand immigrants' position in a society. In addition to class and ethnicity, gender was also discussed as essential for consideration in the case of immigrant women.

presentation referred empirical evidence collected in the process of fieldwork in a research project with eight unions in New South Wales, carried out for a Ph.D. Sociology, conducted between March, 1982 and March, 1984. paper argues that the inclusion of both class and ethnicity as important factors for sociological analysis should not necessarily presume more emphasis on ethnicity than class or vice versa. It should instead presume two different levels The discussion in structuration. this paper, therefore, stresses the importance of concentrating on both of these levels of structuration in an attempt to understand the position immigrants in the Australian workforce, unions, and society in general.

CHILD CARE:

THE QUESTION OF NEED

Tania Sweeney presented a paper to the 17th National Conference of the Australian Early Childhood Association in Brisbane on September 25, titled **Child Care: The Question of Need.** The paper considers the current state of child care and child welfare policy in this country. In

particular, it focusses on recent and current definitions of the 'need' for state intervention (in terms of child welfare) or state assistance (in terms of child care). Historically, 'child welfare' has been seen as a State responsibility and 'child care' is now seen as a different system, a Commonwealth responsibility (although in same views, pre-school services are seen as education and solely as a The paper argues that State issue). the maintenance of the divisions between child care and child welfare and the current policies in each of the 'two systems' are an overt form of social control which emphasises parental responsibility at the risk denying 'social justice' children.

In order to look at these issues, particularly the reluctance of governments to share responsibility for the care and development of young children, the following questions need to be considered:

- 1. Why has child care become an issue - what have been the effects of social and economic changes in our society?
- 2. Why is 'formal' child care in so much demand how do parents see their needs and those of their children?
- 3. What has been the result of these changes and demand? Who uses child care? What are the patterns of use, e.g.
  - multiple use
  - referral of children 'at risk'
- 4. What have the Commonwealth and the States' responses been to these changes?
  - narrowing of definition of need
  - policies of exclusion
- 5. How can the Commonwealth and the States' responses be best understood and interpreted?

(The paper is available from the Publications Section of the SWRC, via

## By Swrc Staff

the Order Form in the centre pages of this Newsletter).

UNIONS, IMMIGRANTS

AND RESEARCH

On October 16, Loucas Nicolaou gave a lecture to the course 'The Nature of Social Inquiry' at the UNSW, titled Australian Unions and immigrant workers: Implications for Research Methods.

The of this lecture discussion methods focussed on research outlining the main stages of, and the difficulties associated with, research design of a broad study in the of immigrant-union It was suggested that relations. any research report ought to provide five interrelated questions: first, what the topic a research project area of second, why such a topic area is significant for research; third, how can approached topic be methodologically: fourth, what the and finally, what findings are: these findings mean, that is, what implications they have for policy, methodology theory, considerations. This lecture called the use of multiple research strategies, suggesting that, in the course of data collection in social science, no single measurement perfect and that a combination of such measurements seeks to generate degree of that contain а the validity unattainable by framework of a single method.



#### Women's Work in Politics

8 — 10 January Venue: ANU Campus \* Explore the wide and varied political participation of Australian women

 Meet women working in these areas
 Learn about the implications for women of anti-discrimination and affirmative action legislation

#### Paint, Print, Fabric and Clay

Venue: Australian National Gallery
View works by women artists held by the
Australian National Gallery
Meet local women artists

 Join in discussion of women artists in several media, led by curatorial staff at the National Gallery

#### Women in War and For Peace

15 — 18 January Venue: ANU Campus

 Hear about women's distinct experience of war and the creative ways women are responding to growing global militarism

 Look at past and present, working towards an understanding for women to use for change and survival

#### **Further Information**

Summer Studies Centre for Continuing Education ANU GPO Box 4 Canberra ACT 2601 Ph.: 493858, 492384, 494754

# 1987 Churchill Fellowships for overseas study

The Churchill Trust invites applications from Australians, of 18 years and over from all walks of life who wish to be considered for a Churchill Fellowship to undertake, during 1987, an overseas study project that will enhance their usefulness to the Australian community.

No prescribed qualifications are required, merit being the primary test whether based on past achievements or demonstrated ability for future achievement.

Fellowships are awarded annually to those who have already established themselves in their calling. They are not awarded to students or for basic study, nor for the purpose of obtaining higher academic or formal qualifications.

Details may be obtained by sending a self-addressed stamped envelope to:—

The Winston Churchill Memorial Trust GPO Box 478, ACT 2601

Completed application forms and reports from three referees must be submitted by Friday 28 February 1986



## NEW SWRC RESEARCH PROJECTS:

The Social Welfare Research Centre has started work on a research programme in the field of accident compensation in Australia. As this is a wide and complex field, the programme will be carried out over the next three years but reports on specific areas and issues will be published as each stage of the programme is completed.

Initially the study is concentrating on the more specific area of the work environment, that is, occupational health and safety, accidents, and subsequent workers' compensation claims.

The statutory variety of schemes, currently operating in Australia, numbering some ten in all, presents a wide range of problematic areas and, if the New Zealand model is included, it represents a most diverse set of structural alternatives. They vary from the judicial/adversary model of New South Wales, through the non-judicial compensation programmes of Victoria and Queensland, to the fully comprehensive, no fault, social insurance scheme presently operating in New Zealand.

Apart from the State-based schemes, there are also the Seamen's Accident and the Commonwealth Government Employees' Compensation Schemes. The latter provides an example of those structural relationships peculiar to any system which is at once its own assessor, insurer, employer and appelate body.

The general aim of the research programme is to undertake a study of the various schemes, considering each in isolation and in relation to the others. The aim is to examine the areas of workers' compensation and occupational health and safety as 'systems in operation', that is, at the legislative, administrative and delivery levels in various industries

and occupations. This approach should identify the formal legislative and administrative peculiarities as well as the interactive qualities of the systems, including the informal, yet still very real aspects of these systems. It should also identify some of the discrepancies which exist between the formally intended aspects of legislative practice and the situation as it is in application. The study will aim to identify the intervening variables which precipitate such discrepancies.

There are several major aspects to any workers' compensation scheme. These range from the common law, property-related aspects of the employer-employee relationship and the statutory nature of health and safety legislation, to the relative interests and involvement of all parties concerned in the compensation process.

In addition to these there is the level of State and Commonwealth financial support through income support and maintenance schemes, and rehabilitation costs injured interaction of workers. employees and insurance companies There are the fiscal aspects associated with company liabilities and associated premiums, and the effects that premium levels have on Federal revenues. Issues of indirect State subsidization of industry surface again.

The research so far has concentrated on the review of legislation and related literature, and on several informal interviews and consultations.

To date the literature review has examined the following general areas:

1) Historical description of the work process with regard to workers'

## Compensation: Insurance-Based Income Security Systems

compensation regislation, occupational health and safety, property law and labour relations.

- 2) Discriminatory aspects of the system: both in terms of negative discrimination (e.g. in relation to race, ethnicity, gender and structurally disadvantaged occupations); also positive discriminational aspects for both employer and employee alike.
- 3) The Administrative Tribunal vs. Judicial Adversary debate.
- 4) The views of those at the operational level, e.g. lawyers, medical practitioners, employer's groups, insurance companies, social workers, health centres, unions and ethnic and women's groups, reform groups.
- 5) Relevant workers' compensation and occupational health and safety legislation for related issues of privatisation, deregulation of labour relations and industry productivity.

Several interviews have conducted with people who have a professional interest in workers' compensation and occupational health and safety. So far, the interviews have focussed on immigrant and union perspectives but it is anticipated that future interviews will include legal, medical, commercial, slative and bureaucratic spectives. The interviews already served to identify some of the discrepancies which exist between the formally intended aspects of legislation and the situation as it actually exists, and in defining some of the variables which precipitate these discrepancies.

#### Problematic Areas

The main problematic areas identified so far appear to be as follows:

- The judicial vs. administrative debate.
- Lump sums/rehabilitation interaction.
- \* Occupational health and safety and the implications for workers' compensation claims, rates of detection of work related injury and illness, and policing of relevant occupational health and safety legislation.
- Non coverage of workers due to limitations of Acts.
- Delays in processing cases and claims.
- Migrants, Women, Aboriginal people and other disadvantaged groups restricted access and implications this has for the effectiveness of certain government bodies.
- Migrant interpreter services.
- Claimants and social security payments interaction between insurance companies, claimants and social security.
- Legal and medical professions, interaction between professional bodies, injured workers, unions, legislative mechanisms and potential conflicts of interest for some groups with regard to reform or maintenance of the status quo.
- The in-built adversary nature of ostensibly no-fault schemes.
- Finally the position of the claimant with regard to all of the above, the pressures which may operate on claimants, including the negative psychological effects on rehabilitation.

The Centre would welcome receiving comments, suggestions and any research reports already in existence, related to the field of compensation. These may be directed to:

Donald Stewart or Adam Jamrozik (02-697.5149) (02-697.5151)

## Visiting Fellow

Knut Halvorsen has been a Visiting Fellow at the Social Welfare Research Centre from October 1st till December 1st, 1985. He is a Senior Lecturer in Social Policy at the Norwegian State College of Public Administration and Social Work, Oslo, Norway.

His main research interest is within the field of social consequences of changes in the labour market. He has done studies on the redundancy processes and on social consequences of a merger within the banking industry, as well as a study of the employment effects of new technology in banking.

At the SWRC Mr. Halvorsen worked on a project on the inter-relationship between the unemployment benefit system and the level and composition of unemployment (inflows, duration and outflows). His aim is to make a comparative study between Australia and Norway of the changes in the Unemployment Benefit Systems and in level and composition unemployment from 1970 to 1984. be testing the widespread will hypothesis and conventional wisdom that says that more generous benefits induce more unemployment.

In addition to traditional а regression analysis based on timeseries data using the unemployment level and average duration of unemployment among males 25-54 years as a dependant variable, he plans by impressionistic methods analyse the effect of changes in the principles and practices of income test and work test during the above-mentioned period, (1970 1984).

A report from the project will be available through the Social Welfare Research Centre around July 1986.

# COMMUNITY RESOURCES AS A COMPONENT OF THE SOCIAL WAGE: IMPLICATIONS FOR YOUTH SERVICES\*

PAPER BY ADAM JAMROZIK

The paper examines the nature of services and structures that are commonly referred to as community resources, and then explores the ways utilizing these resources family and child welfare. and especially in services for young The concept of community people. resources is extended to include resources provided by the state as well as by the market. the concept includes material and human resources as well as formal and informal structures. An attempt is made to clarify the concept of community resources by relating it to the concept of the social wage, which in recent years has appeared with an frequency the increasing in vocabulary of 'social policy'. community, and community resources, the concept of the social wage also precise definition, lacks perusal of its usage indicates a diversity of meanings given to the concept by the people who have used However, there seems to be considerable potential for developing the concept into a useful conceptual tool which would provide a much more appropriate comparative measurement of people's living conditions than the somewhat arbitrary 'poverty line' or 'the standard of living'. social wage may be defined as the resources people need for physical survival and social functioning.

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## NEW SWRC REPORTS and PROCEEDINGS

This new issue in the Reports and Proceedings Series is now available. For details of ordering, please see centre pages.

No. 54 Adam Jamrozik (ed.), <u>Issues in Social Welfare Policy 1985</u>: <u>Perceptions</u>, <u>Concepts and Practice</u> (SWRC Papers at ASPAA and ANZAAS), SEPTEMBER 1985, 149 pp. \$5

The four papers included in this report have been presented by the staff of the Social Welfare Research recently at two conferences: the national conference of the Australasian Social Policy and Administration Association (ASPAA) in Melbourne on 16-17 August, with the theme of Community Welfare Services of the Australian States; and the ANZAAS Festival of Science, also held in Melbourne on 26-30 August, 1985. All four papers are based on research which is currently in progress at the Social Welfare Research Centre, and full reports of this research will appear in print over the forthcoming months.

The areas of enquiry covered by the four papers are concerned with issues of social policy and social welfare related to young people, children and families, minority groups, and the unemployed. Although ranging over such wide areas, the issues addressed by the authors are similar in many respects. The common theme that can be discerned in the four papers is the concern with the perceptions of t.he Welfare State and of functions performed by various social welfare services. In particular, the authors note the dual role of the Welfare State: the maintaining function which entails financial support and related services provided for 'dependent' or 'disadvantaged' social groups and which at times involves elements of social control; and the facilitating or enabling function which enhances people's

social functioning. This dual function may be identified in most areas of social welfare but it is rarely recognised in the prevailing approaches to research or in public debate.

In each of the four papers the perceptions on issues in social policy and social welfare as well as policy responses come under critical examination. Examples drawn from service various areas of provision illustrate how the two roles performed by the Welfare State tend to affect the lives of different sections, or different strata, of the population; some positively, others often in a negative direction. issue of inequality is thus addressed in a number of areas of social policy and social welfare.

The first paper, Conceptual Issues of Relevance to Social Policy Services to Young People, by Sarah Drury and Adam Jamrozik, considers the position of young people in Australia today in perspective of changing perceptions on youth over the past two decades. Policy responses have varied in line these perceptions, but common factor in both has been an assumption that young constitute a homogeneous group with common interests and consequently common claims on society. validity of this assumption questioned; the authors point out that young people, as a social group, show great diversity in

## REPORTS and PROCEEDINGS

economic characteristics, similar to that in other demographic or age groups. The evidence of this can be found in many areas of young people's activity, but especially in education and employment.

The paper also raises а more fundamental conceptual question. i.e., whether the social divisions based on age or other demographic characteristics constitute the main social divisions, or whether the 'traditional' divisions of socioeconomic stratification and social class are still the dominant divisions in the society today. the latter is the case, then social welfare policies and services devised to improve the position of certain age groups may benefit the more advantaged members of that group and worsen the position of those in the group who are already disadvantaged.

The second paper, Child Care, Child Welfare and Family Support: Policies and Practices of the Commonwealth and States, by Tania Sweeney, raises the issue of common and diverse factors in child care and child welfare. current perceptions and responses these services are seen as two distinct fields; each is seen to perform a different function and to lie in different spheres government responsibility: (child care) is seen to be the responsibility of the Commonwealth, while the other (child welfare) is seen to be in the States' sphere. Yet, it is pointed out in the paper.

It seems increasingly apparent that child welfare and child care policies are addressing the same issues, i.e., a family's needs for resources and assistance with child rearing.

A question thus arises whether child welfare constitute two systems of service or one. The empirical evidence indicates that, in practice, transfers at times take place from 'child welfare' to 'child care', according to the perceptions of service providers and parents' or families' social position. Furthermore, if it is the case, as the evidence suggests, that all families, particularly those in the early stages of their life cycle, need assistance with child rearing, why, then, is that need perceived and acted upon differently for families of different socio-economic status, with visibly different consequences for children? Do all children's and family support services, in fact, have the components of substitution, support and supplementation parental and family care? If this is the case, the divisions between child care and child welfare may need to be reconsidered, along with the responsibilities of the Commonwealth and the States.

The third paper, Social Welfare and the Role of Unions : The Case for Minority Groups, by Loucas Nicolaou. considers two interrelated factors and their effects: the prevailing definitions of what is, or is not, social policy and social welfare; and the prevailing definitions of what is, or is not, the role of The author notes that unions. 'social' issues and 'industrial' issues are seen to be distinct from each other and this distinction leads to certain definitional boundaries of what is perceived as an appropriate role for the unions. distinctions are questioned on the grounds that unions are social institutions and, as such, they have a social role. The author sees

the need for a conceptual framework in studies in the fields of social welfare and industrial relations within which the nature of the Welfare State as well as the

#### nature of unions can be seen and understood in a wider perspective.

The conceptual framework presented in the paper views the Welfare State as providing services related to people's survival as well as those facilitate people's social functioning. Such a conceptual framework allows the analysis to include areas of concern beyond what is generally perceived as 'welfare'. Within the framework. immigrant workers as members of unions are not necessarily studied as what one may call the poor but as a population group who for social, political and economic reasons compete in a labour market on unequal terms.

The final paper, The Social Wage and the Unemployed, by Adam Jamrozik and Stewart, considers how concept of the Social Wage may be used to analyse and compare the position of various social groups in relation to their social living conditions, their life styles and life chances. The authors note that term 'the social wage ' frequently used in social policy literature and public debate but the meaning of the term and definitions used are rather imprecise subject to varied interpretations.

In common usage, the 'social wage' means 'allocation by governments to social expenditure'. The authors argue that this definition is too because narrow it excludes allocations of resources made in the market, the access to which is often a prerequisite for access to certain resources provided by the state. Access to goods and services is thus 'hierarchical' in that in order to have access to services facilitate social functioning person has to be already in position of relative advantage in the market economy.

Using the example of unemployment the paper provides data which show that unemployment in Australia has become increasingly 'entrenched' in certain strata of the population. The longterm unemployed. while they may receive income support government, which enables them to survive in the physical sense, become virtually excluded from access to 'higher order' goods and services which facilitate social functioning. This is because 'unemployment' does not have a legitimate status which is a prerequisite for access to certain material well as as social consumption. As a result, those who are excluded from the market, such as the unemployed, are also more likely to be excluded from a range of social goods and services provided by the state.





## **NEW BOOKS**

Allan Borowski and James M. Murray (eds.)

#### JUVENILE DELINQUENCY IN AUSTRALIA

Methuen Australia Pty Ltd, June 1985.

Reviewed by Sarah Drury, SWRC

Contributors to this book are drawn from the fields of criminology, law, education, sociology and social work, thereby providing a variety of perspectives on issues surrounding juvenile delinquency in Australia, together with discussion of relative United States research and experience.

The book is organised into five parts. The first part considers basic questions of the extent and nature of delinquent behaviour, problems of measurement, theories of causation and the impact of theory upon related policy.

Contributors to Part Two focus on different groups of juvenile offenders:

- the status offender;
- Aboriginal youth and the juvenile justice system;
- migrant youth and juvenile delinquency;
- the mentally retarded juvenile offender;
- drug abuse and juvenile delinquency;
- the serious juvenile offender.

The conflict between the welfare and correctional functions of the juvenile justice system is highlighted in Part Three which examines the development and role of parts of this system, in particular

the Children's Court and Children's Aid Panels.

Part Four looks at issues of prevention ofdelinquency and diversion of juvenile offenders from the juvenile justice system. variety of points of view presented. Evidence on the efficacy of such programmes is conflicting and the possibility that such programmes act to 'widen the net' of social control is discussed.

The final part seeks to provide some answers to the question posed by Borowski and Murray in their Preface - what direction will our delinquency prevention efforts take in the future? In particular the role and direction of delinquency research is considered.

The size and scope of the book makes it difficult to provide here any more than this brief overview of its contents. One is left with an impression of the complexity of the field and of the myriad of theories and programmes that have sought to understand and solve what has been a perennial social problem.

Francis G. Castles

#### THE WORKING CLASS and WELFARE

George Allen & Unwin, Sydney, 1985, 128pp.

Reviewed by Adam Jamrozik

The sub-title of the book, Reflections on the Political Development of the Welfare State in Australia and New Zealand, 1890-1980, gives an indication of the book's orientation. The author's interest

## **NEW BOOKS**

in writing this short book is 'the linkage between working class politics and strategy and the development of the welfare state'. attempting to examine the evolution of the welfare state in Australia and New Zealand in that perspective, Castles follows the approaches to social policy analysis used by European writers but rather neglected by Australian writers. There are very few, if any, examples in Australia (or, I believe, in New Zealand) of analyses of social policy that attempt to relate theoretically the provision of income security through redistributive mechanisms by the state and the regulation of wages through Conciliation and Arbitration Commission. This, in my view, has been a serious deficiency in the analysis of social policy Australia. Those writers who have attempted to do this have either been the visitors to this country, such as Albert Métin at the break of the century, or those who have taken interest in the European scene. We have suffered in this area from traditional limitations of linguistic and cultural monism.

Essentially, Castles' argument is that, for historical reasons, Australia and New Zealand had adopted a course in social policy which early this century had put these two countries in the forefront progress towards a welfare state, especially in the field of income security. However, in later years, and certainly since the end of World War II, following the same course has left both countries (especially Australia) lagging behind countries of Western Europe. the countries of Western Europe have managed to develop institutional and even structural income maintenance policies. Australian policy (and to a lesser extent that of New Zealand) has remained largely residualist. As Castles says (p.97),

Without question, the single most significant distinguishing feature of the Australian and New Zealand Welfare States for much of this century has been the persistence of a selectivist ethos in welfare provision and the, somewhat curious, coalition of majority opinion that has favoured such a social policy stance.

The strategy of the working class and the trade unions was to seek an adequate standard of living through the primary redistributive mechanism of the labour market rather than through the secondary redistributive mechanisms of the state. strategy was successful while full employment was secure but it has led to a reduction of pressure on the government to ensure minimum income security for a dependent population. With the growth of dependent populations, e.g., the aged, singleparent families, and now unemployed, the strategy of seeking income security through the labour market is increasingly inappropriate. The result may be defined as a wageearners' welfare state in which the criterion for inclusion in income security is the status of a wageearner rather than the status of a citizen.

Castles's theoretical approach fills in (to a certain extent because of its brevity) the gap which has been painfully present in much of the writing on social policy in Australia. The approach places the debate in a wider political context by relating social welfare issues to the issues of the labour market. This contribution is particularly useful at this point of time when the current Commonwealth government faces the dilemmas Castles analyses in a

## **NEW BOOKS**

The fact historical perspective. that the social policy of the government relies for its success on the Prices and Incomes Accord, and the continuation of means-tested income maintenance provisions (as well as the introduction of the assets tests for pensions) suggests that the issues Castles identified will remain unresolved for some time to come. For this reason. I think the book will be a very useful addition to the texts on social policy now used in schools of work, sociology, social welfare economics and politics.

Many people will probably disagree with Castles's interpretation of the Australian Welfare scene (or at least, will find in it something to criticize). This would be welcome, because a widening of the debate on social policy and social welfare certainly seems to be needed, now more than ever.

New South Wales Government A DECADE OF ACHIEVEMENT IN ETHNIC AFFAIRS, 1976-1985

Ethnic Affairs Commission of N.S.W., Sydney, September 1985.

This booklet documents the New South Wales Government's main achievements in Ethnic Affairs in the last ten years.

It refers to the establishment of the many 'ethno-specific' services in the context of the reforms and new programs undertaken to improve services to the community in general.

The transformation of the whole of the public service into a body even more responsive to the needs of all people in the community is singled out as the major challenge ahead.

The success of this 'mainstreaming' effort is said to be the key to the future of multiculturalism.

Readers of the booklet are invited to comment on its contents and to offer ideas for the future to the Ethnic Affairs Commission.

Available FREE from the Commission.

DIRECTORY OF GOVERNMENT INTERPRETING AND TRANSLATING SERVICES IN NEW SOUTH WALES

Health Information and Translation Services, N.S.W. Department of Health, Sydney, 1985.

Compiled by Theresa Chesher. Co-ordinator, Translations directory lists government all interpreting and translating services in New South Wales, with details of services provided and languages covered.

It is designed as a handbook for those involved in providing services to members of the community whose first language is not English. It will help ensure that anyone in need of interpreting or translating services will be referred to the appropriate organisation.

Produced in co-operation with the Ethnic Affairs Commission of N.S.W., the Department of Immigration and Ethnic Affairs and the Department of Social Security, it is available free of charge from the Commission, 10th Floor, 189 Kent Street Sydney, 2000.

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We now have copies of Retreat from the Welfare State available for purchase through the Publications section of SWRC.

Edited by Adam Graycar, the book contains 10 chapters by researchers from the SWRC across a similar range of subject areas to the above, with particular focus on what happens to the social welfare, occupational welfare and fiscal welfare components of Australian social policy during a recession.

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